



## WELCOME TO THE CITY OF HOT SPRINGS

### Billing and Payments:

A minimum water bill is **\$62.46**

**Water**     \$18.34 for first 1000 gallons of water usage  
               \$ 3.21 for each additional 1000 gallons

**Sewer**     \$30.57

**Garbage** \$10.47

**City Fee**   \$ 2.25 for the maintenance and the replacement of refuse totes

**Tax**         \$ .83

Water meters are read the first two weeks of the month. Readings are done approximately the same time each month to ensure consistent billing. The readings are the water usage from the previous month. Bills are generated and sent out the last day of the month and due by the 15<sup>th</sup> of the following month.

Payments that are received after the 23<sup>rd</sup> of the month are subject to a \$10.00 late fee.

All uncollected accounts are reported to a credit collection bureau.

### Payment Options:

You can pay your utility bill by check, credit card, money order, cash or through your bill pay (with bill pay, it can take up to 15 days before we receive it, which could generate a late fee)

We also offer ACH Draft via your checking or savings account that is withdrawn on the 7<sup>th</sup> of each month.

### How to Make Your Payments:

Mail, deposit in drop box (outside City Hall entrance), or in person. Credit or debit cards can also be called in.

**Our Office Hours** are Monday thru Friday 8:00 am to 5:00 pm

**Our Mailing Address** is 303 N River Street, Hot Springs SD 57747

**Our Phone Number** is 605-745-3135

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City of Hot Springs | 303 North River Street | Hot Springs, SD 57747

Office: 605-745-3135 | Fax: 605-745-5180 | [www.hs-sd.org](http://www.hs-sd.org)

The City of Hot Springs is an equal opportunity provider

**Please Remember** if anything has changed on your account, call or send in a note with the updated information, example: address or phone number. If you are the only person listed on your account and would like someone else to be able to call in and ask for information on your account, you need to add their name. The reason for this is to help prevent identity theft and due to the privacy act. Also remember to notify our office if you are planning on moving. You are responsible for all water used until you disconnect services.

**Solid Waste:**

The only items allowed in your refuse totes are regular household refuse. All refuse must be placed inside the tote, any items left outside the tote will not be picked up. If you have more refuse than your tote can hold you may request additional totes at \$10.47 per tote. If you should incur any problems with your trash services, totes or wish to obtain additional totes you may direct all concerns to **Fall River Sanitation** at 605-745-7730 as they prefer to handle all customer issues. We ask that you place your totes out the night before your scheduled collection day.

**Your Scheduled Collection Day:**      **Tuesday**      **Wednesday**      **Thursday**

All other items must be disposed of at a landfill.

**Local Landfill:**

Custer Fall River Landfill 605-890-0561

A list of dates for the city clean up weeks can be found on our city website at [www.hs-sd.org](http://www.hs-sd.org)

**Yard Waste:**

Branches, leaves and grass clippings all can be disposed of at our local **Restricted Use Site (RUS)** located on the Truck By Pass across from the Mammoth Site. The RUS is open seven days a week 24 hours a day for your convenience in disposing of **YARD WASTE ONLY**.

**Residential Recycling:**

Will be available for those who are interested at an additional \$4.07 a month and to be picked up the last Wednesday of the month.

See attached the **Hot Springs Recycling Informational Sheet**

**Recycling Follow-up from Partners:** City of Hot Springs, Fall River Sanitation & Keep Hot Springs Beautiful

We understand that the Oct 26<sup>th</sup> letter left some of our recycling customers confused and discouraged. We know some of you come from other states and some items you used to recycle are not allowed here. This letter is intended to clarify what can and cannot be recycled in Hot Springs at this time and to encourage you to continue with this very important effort.

Three of the biggest culprits that “dirty” recycling loads are: Styrofoam, paper/cardboard and items that contain plastic, aluminum or steel that are not recyclable such as a large plastic storage bins, sheet metal, etc. Although plastic bags are not accepted as a recyclable in this program, you may bag your loose water bottles and cans to prevent them from blowing out in the wind. Some of the larger grocery stores in Rapid City will accept and recycle plastic bags. Please review this updated list and feel free to call if you still have questions.

**Curbside Blue Bin Recycling:** Please place ONLY the following items in the blue bin:

<p><u>Aluminum</u></p> <ul style="list-style-type: none"><li>● beverage and food cans</li><li>● aluminum bottles</li><li>● hairspray cans</li><li>● shave cream cans</li><li>● spray starch cans</li><li>● NO TINFOIL</li></ul> <p><u>Steel</u></p> <ul style="list-style-type: none"><li>● vegetable, soup and food cans</li><li>● coffee cans</li><li>● empty paint cans</li><li>● empty aerosol cans</li></ul>	<p><u>Plastics</u></p> <ul style="list-style-type: none"><li>● items with a recycle triangle #1, 2, 5 or 7 such as milk and detergent jugs, water and hair-care bottles, food and drained oil containers</li><li>● NO STYROFOAM</li><li>● Please triple rinse pesticide or other toxic substance containers</li></ul> <p><u>Glass</u></p> <ul style="list-style-type: none"><li>● food/beverage bottles</li><li>● jars</li></ul>
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**PLEASE REMOVE LIDS FROM ALL CONTAINERS**

In order to make this program successful for everyone, please be sure to follow the guidelines to prevent additional work and expense to our recycling contractor! Our recycling company has agreed to try a warning system rather than “one strike you’re out”. If you have items in your bin that don’t belong, a sticker will be left with what non-recyclable item was in your bin. If the problem is not corrected at the next collection then you will lose your recycling bin.

We ask that on collection day, please make sure your recycling bin is out on the road (not curb) by 7:00am and is at least 4 feet from your trash can, mailbox or other obstacles.

Keep Hot Springs Beautiful offers an electronics and other hard to recycle items collection event twice per year. Check our website for type of items accepted and the upcoming dates: <http://www.KeepHotSpringsBeautiful.org/recycling.html>

We want to remind you that part of closing the waste loop is to make conscious choices about what you buy. Please try to buy products that can be recycled in our area, or better yet, bring your own bags and containers when shopping. Find creative ways to re-use empty containers rather than just throwing them out. For more ideas and information please check out our Ditch the Disposables Campaign: <https://www.facebook.com/DitchTheDisposablesHotSprings/>

Thank you for doing your part to help Hot Springs reduce its waste stream!

**RECYCLING PARTNERS:**

Rapid City Recycling Office: 605-355-3496,

<https://www.rcgov.org/departments/public-works/solid-waste-division/recycling.html>

City of Hot Springs: 605-745-3135

Fall River Sanitation: 605-745-7730

KHSB board members: Beth Spitzer 745-4876, Rajni Lerman 745-5970, or Nancy Gregory 720-401-0808