

WELCOME TO THE CITY OF HOT SPRINGS

Billing and Payments:

A minimum water bill is **\$58.53**

Water \$17.43 for first 1000 gallons of water usage
 \$2.69 for each additional 1000 gallons

Sewer \$28.46

Garbage \$9.67

City Fee \$2.25 for the maintenance and the replacement of refuse totes

Tax .72

Water meters are read the first two weeks of the month. Readings are done approximately the same time each month to ensure consistent billing. The reads are the water usage from the previous month. Bills are generated and sent out the last day of the month and due by the 15th of the following month.

Payments that are received after the 23rd of the month are subject to a finance charge.

All uncollected accounts are reported to a credit collection bureau.

Payment Options:

You can pay your utility bill by check, credit card, money order, cash or through your bill pay (with bill pay, it can take up to 15 days before we receive it, which could generate a finance charge for late payment.)

We also offer ACH Draft via your checking or savings account that is withdrawn on the 7th of each month.

How to Make Your Payments:

Mail, deposit in drop box (outside City Hall entrance), or in person. Credit or debit cards can also be called in.

Our Office Hours are Monday thru Friday 8:00 am to 5:00 pm

Our Mailing Address is 303 N River Street, Hot Springs SD 57747

Our Phone Number is 605-745-3135

Please Remember if anything has changed on your account, call or send in a note with the updated information For example: Address or phone number. If you are the only person listed on your account and would like someone else to be able to call in and ask for information on your account, you need to add their name. The reason for this is to help prevent identity theft and due to the privacy act. Also remember to notify our office if you are planning on moving. You are responsible for all water used until you disconnect services.

Solid Waste:

The only items allowed in your refuse totes are regular household refuse. All refuse must be placed inside the tote any items left outside the tote will not be picked up. If you have more refuse than your tote can hold you may request additional totes at \$9.67 per tote. If you should incur any problems with your trash services, totes or wish to obtain additional totes you may direct all concerns to **Kieffer Sanitation** at 1-800-529-2020 as they prefer to handle all customer issues. We ask that you place your totes out the night before your scheduled collection day.

Your Scheduled Collection Day: **Tuesday** **Wednesday** **Thursday**

All other items must be disposed of at a landfill.

Local Landfills:

Cheyenne Sanitation 605-745-7730
Custer Fall River Landfill 605-890-0561

Yard Waste:

Branches, leaves and grass clippings all can be disposed of at our local **Restricted Use Site (RUS)** located on the Truck By Pass across from the Mammoth Site. The RUS is open seven days a week 24 hours a day for your convenience in disposing of **YARD WASTE ONLY.**